

RESIDENTS' BENEFITS & SERVICES GUIDE

D I A M O N D
COLLECTION



J E W E L
PRIVATE RESIDENCES
GOLD COAST



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WELCOME TO THE DIAMOND COLLECTION

In the third and final tower of the stunning Gold Coast Jewel trilogy, we proudly welcome you to the Diamond Collection – our signature range of ultra-premium absolute beachfront residences.

Experience a level of luxury, service and prestige unrivalled anywhere on the Gold Coast with unprecedented Diamond-level access to Jewel’s private five-star resort and lifestyle amenities and special privileges at the internationally acclaimed hotel
The Langham, Gold Coast.

For iconic living and truly exceptional residential ownership experiences, the Diamond Collection outshines all else.

A full-page photograph of a modern hotel lobby. In the foreground, a woman with long dark hair, wearing a black double-breasted dress with gold buttons and a pink quilted handbag, walks towards the right. In the background, a man in a dark suit walks towards the left, carrying a large bouquet of white flowers and several shopping bags. The lobby features a high ceiling with numerous spherical pendant lights, a wooden slat wall on the right, and a wooden slat railing in the foreground on the left. The floor is highly reflective.

◆
WHERE
HOSPITALITY
SHINES
◆

HOSPITALITY LIKE NO OTHER

A new landmark in luxury, your Diamond Collection owner experience is elevated by a dedicated Concierge team, always on hand to support and curate your busy lives. Operating seven days a week between 6.00am and 9.00pm, your core Diamond Collection Concierge services include:

GUEST ACCESS

Our Concierge team eagerly awaits your guests' arrival. Kindly share their names and expected arrival time with us, and we'll ensure seamless access to your residence floor, keeping you promptly informed every step of the way.

LUGGAGE

Experience the convenience and ease of our Concierge luggage handling services. From the moment you arrive or depart, our team takes care of your belongings with the utmost care and attention.

SECURITY

From secure access control to proactive surveillance, with our building management team we maintain a safe environment, allowing you to relax and enjoy your time with complete confidence.





ADDITIONAL SERVICES

ALWAYS AT YOUR SERVICE

This unique premium Diamond offering is the only true and genuine Concierge service available to private residences on the Gold Coast and we pride ourselves on being there for all your daily needs. No task is too big or too small, see below for all the additional services we offer.

PACKAGE & MAIL

Our Concierge team can coordinate your parcel deliveries, packages, and mail. As well as facilitating postal services, residents are notified accordingly.

PERSONAL ASSISTANT

We are proud to offer personal assistant support such as scanning, printing and emailing as part of our additional services because for us it's all about convenience.

MAINTENANCE

Utilise our trusted partners to assist with any minor repairs at your residence. We'll also make sure that everything goes smoothly on the day that they are at your residence.

DRY CLEANING & LAUNDRY

Say goodbye to laundry day stress and entrust your clothing to our trusted partners, where convenience meets excellence.

*Please refer to the disclaimer (a) on p.53 for details regarding these services.

ATTENTION TO DETAIL

Experience the ultimate in automotive care and organisation with our convenient and professional trusted partners. Like you, we appreciate that sometimes it's all in the details so we go out of our way to make sure that your valuables are ours too.

TAXI TRANSFERS

You can easily arrange taxi transfer services by contacting our Concierge team. Schedule a taxi for the time that suits you.

LUXURY CAR WASHING

If you are looking to have a luxury car washed and receive auto detail services, our Concierge team can also arrange this for you with our trusted partners.

LIMOUSINES

Travel in style! Our Concierge team can organise private transfer and chauffeur services for you, whether it's for airport pick-ups or local commuting and Gold Coast tour options.

*Please refer to the disclaimer (a) on p.53 for details regarding these services.





ADDITIONAL SERVICES

A LIFESTYLE OF CONVENIENCE

From simple gestures such as coordinating deliveries to arranging private chefs and caring for your home, no task is too big or too small for your Concierge team. A life of luxury awaits you here at Jewel Private Residences.

PRIVATE CHEF

If you seek a private chef, just inform our Concierge team of your cuisine preferences, allergies, and dietary needs. We'll craft a personalised dining experience for you.

GROCERIES DELIVERY

Ordering groceries from external companies or have grocery orders organised for delivery? Our Concierge team members can arrange to have your groceries delivered to your residence.

ABSENTEE OWNER

Going away for months or planning for a long-term holiday? Our Concierge team can arrange absentee owner services to look after your residence during your absence.

WELCOME HOME

Arrive back home with all your necessities in order. This comprehensive service includes household deep cleaning, dusting, vacuuming, and refreshing of linens. Additionally, we'll handle the collection and secure storage of your packages and mail for added peace of mind.

*Please refer to the disclaimer (a) on p.53 for details regarding these services.

EXPERIENCE ELEVATED LIVING

Whether you're exploring the vibrant surroundings or indulging in leisure activities, we've got you covered. Need some time to unwind? Let us arrange professional babysitting or pet sitting services, allowing you to fully immerse yourself in your experience worry-free.

BABYSITTING

We collaborate with trusted external partners to arrange babysitting services for you. Rest assured, babysitters possess valid blue cards, first aid certificates, nurturing qualities, and extensive childcare experience.

PET SITTING & PET DAY CARE

You are welcome to ask our Concierge team to organise care for your beloved pets, ensuring they get their daily exercise, grooming and care in your absence.

ATTRACTIONS & EXPERIENCE

If you are looking to explore the Gold Coast or make the most of our sunshine state, you can arrange attractions, tours, theme parks or private tours with our Concierge team.

*Please refer to the disclaimer (a) on p.53 for details regarding these services.





ADDITIONAL SERVICES

EMBELLISH IN THE EXTRAORDINARY

From indulgent pampering sessions to expert decorating assistance, we're dedicated to ensuring you look and feel your best for any occasion. Whether it's refining your personal style or creating a captivating ambiance, let us elevate your experience and bring your vision to life with unparalleled attention to detail.

BEAUTY

We are delighted to coordinate appointments with our esteemed partners for hair, nails, and various beauty services. For inquiries regarding availability and pricing, please don't hesitate to contact our Concierge team.

FLORIST

Partnered with a dedicated team of passionate florists, we deliver stunning floral masterpieces tailored to your preferences. With a diverse selection available to suit every occasion and budget, let us bring your vision to life.

IN-ROOM MESSAGES

Arrange an in-room massage service to experience ultimate luxury from the comfort of your residence. Our partner therapists offer a wide range of services including massages, foot care and facial services.

*Please refer to the disclaimer (a) on p.53 for details regarding these services.

◆
SHINE
BRIGHTLY IN
PARADISE
◆

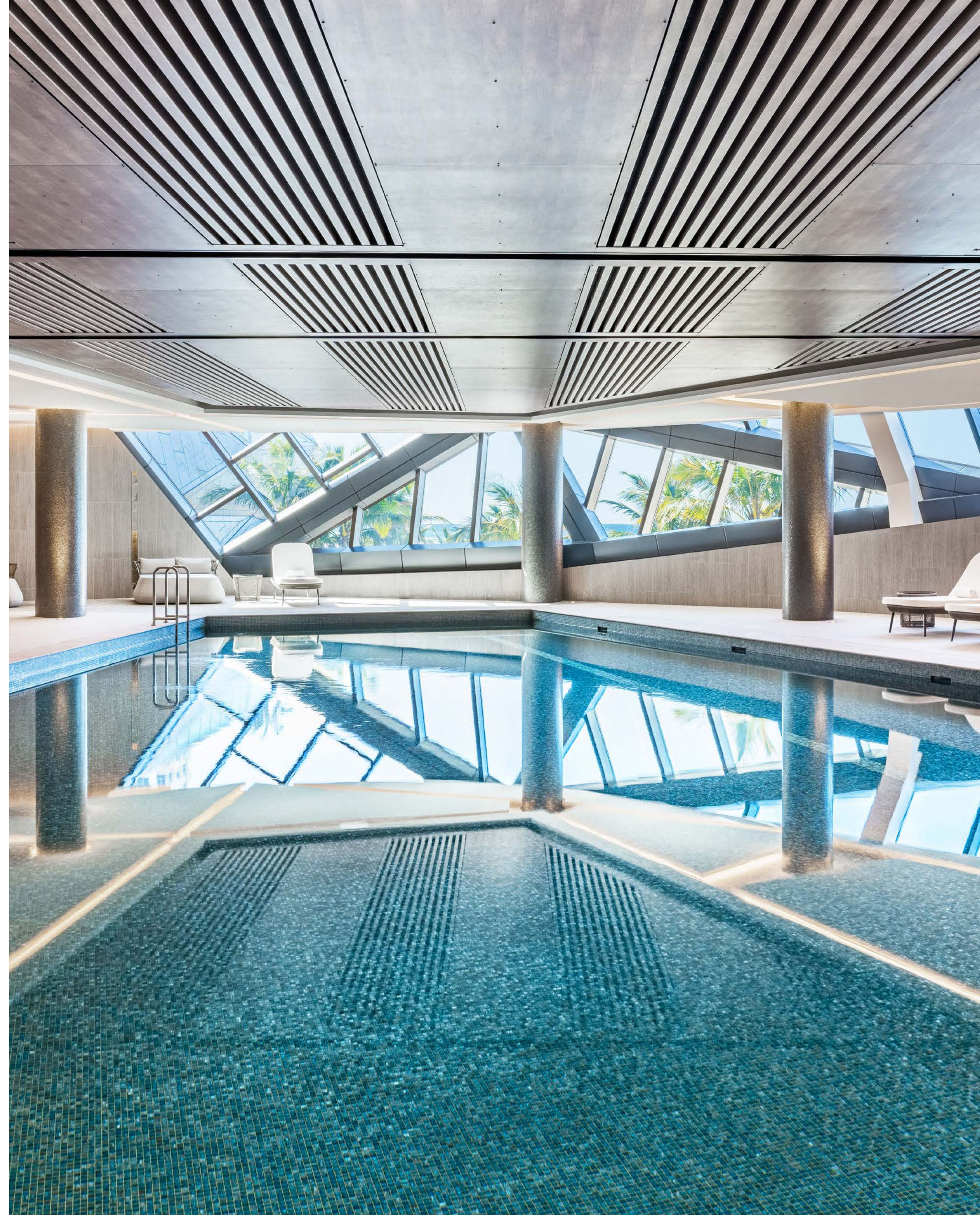


TOWER 3

A SERENE INDOOR POOL BECKONS

As a special benefit for Diamond Collection Residents, The Langham Gold Coast's beautiful 20-metre magnesium indoor pool invites you to swim and relax in a luxuriously warm and comfortable environment. This elegant indoor pool is the perfect place to escape in a serene and meditative atmosphere.

*Please refer to the disclaimer (b) on p.53 for details regarding these services.





EXCLUSIVE FACILITIES

TOWER 3

ELITE HEALTH CLUB PRIVILEGES

Draw inspiration from the ocean tides as you revitalise and focus your intentions for the day in The Langham Gold Coast's state-of-the-art Health Club, exclusive to Diamond Collection Residents and hotel guests. The fully-equipped gymnasium also features a multi-purpose room for essential yoga, Pilates and meditation sessions.

*Please refer to the disclaimer (b) on p.53 for details regarding these services.



TOWER 1

YOUR ATMOSPHERIC RESIDENTS’ PODIUM POOL

Experience resort style living and entertain or relax, as you savour unspoilt panoramic views of the sparkling Pacific Ocean from the tranquillity of your elevated podium Residents’ Pool.

*Please refer to the disclaimer (b) on p.53 for details regarding these services.



TOWER 1

ESCAPE TO YOUR PODIUM GARDENS

Feel the warm ocean breeze and enjoy the sanctuary of nature’s ever-changing rhythms amongst expansive, palm tree-lined, sub-tropical gardens. Curated entertaining and barbecue facilities complete these immaculately designed private residential landscapes.

*Please refer to the disclaimer (b) on p.53 for details regarding these services.



TOWER 1

YOUR PRIVATE
IN-HOUSE CINEMA

As a resident, enjoy exclusive access to your very own in-house cinema. It's a great social space to host screening evenings and events with friends and family. The in-house cinema, bookable via your exclusive residents' app, provides a comfortable and private venue to watch films, with the ability to control lighting, sound and picture quality, ensuring a perfect viewing experience every time.

*Please refer to the disclaimer (b) on p.53 for details regarding these services.

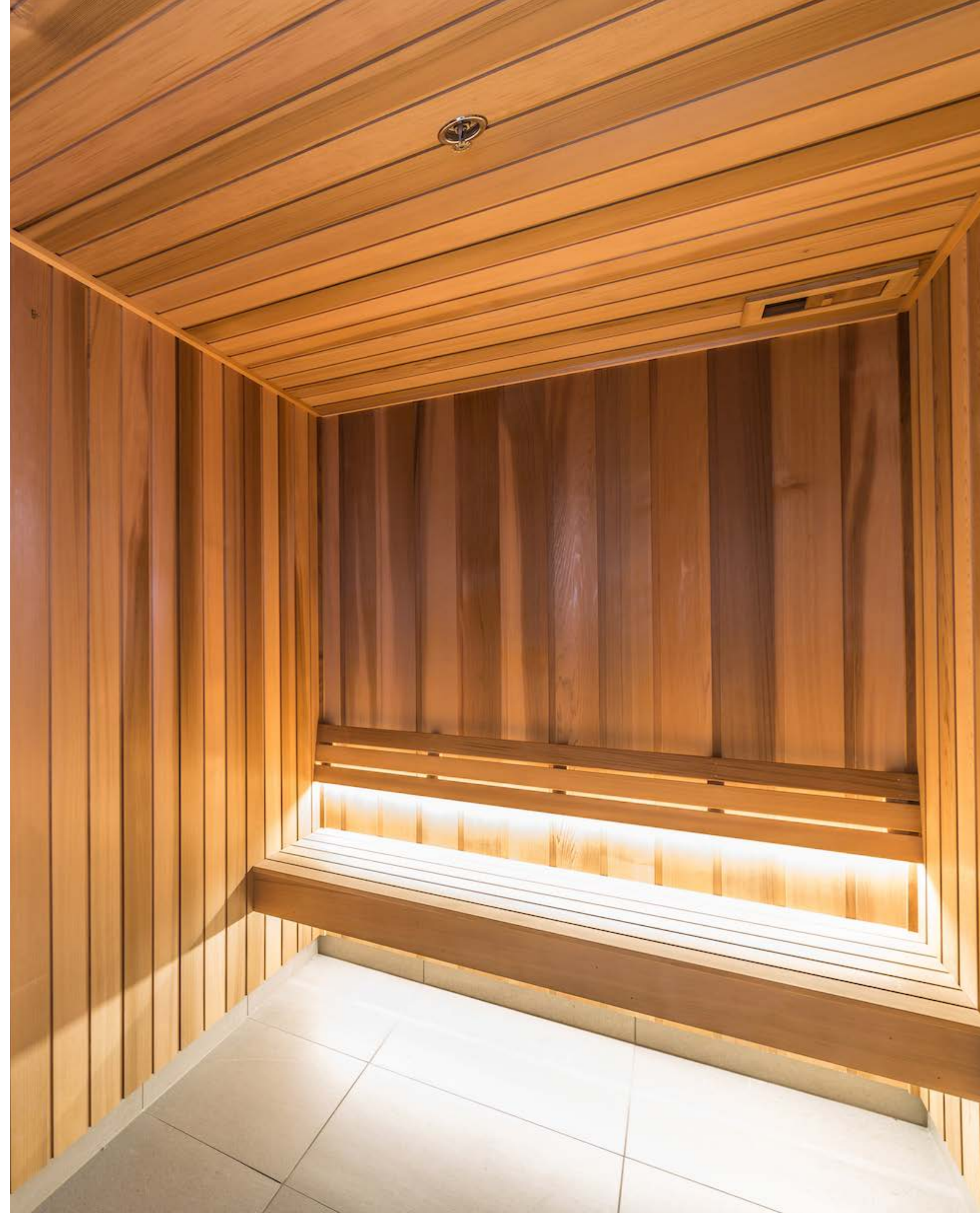
TOWER 1

SPACES TO RELAX & UNWIND



At Jewel Private Residences, you'll feel indulged from head to toe. In a perfect five-star escape, in-house residential amenities include a luxurious sauna and a steam room – the perfect places to de-stress, re-energise and find balance after a day on the beach or a morning creating the body beautiful in Jewel's well-equipped residents' fitness studio.

*Please refer to the disclaimer (b) on p.53 for details regarding these services.





TOWER 1

LET YOUR WELLNESS
JOURNEY BEGIN



A haven to nourish mind, body, and spirit. Our private facilities promise a life of luxurious comfort where wellbeing is woven into the everyday. Jewel’s serene wellness spaces and state-of-the-art yoga and fitness studio provide a private and convenient resort-inspired environment for you to shape your own personalised wellness routines.

One of two gymnasiums at Jewel Private Residences, this Tower 1 gymnasium is exclusively for residents use only.

*Please refer to the disclaimer (b) on p.53 for details regarding these services.

TOWER 1

WHERE BUSINESS IS A PLEASURE



Exclusive to Jewel Private Residents, the Tower One, Level 3 meeting rooms and business facilities are available in the corporate suite, featuring a fully appointed boardroom and business lounge to conduct meetings, conferences and functions. The ideal environment to attend to work or meet colleagues.

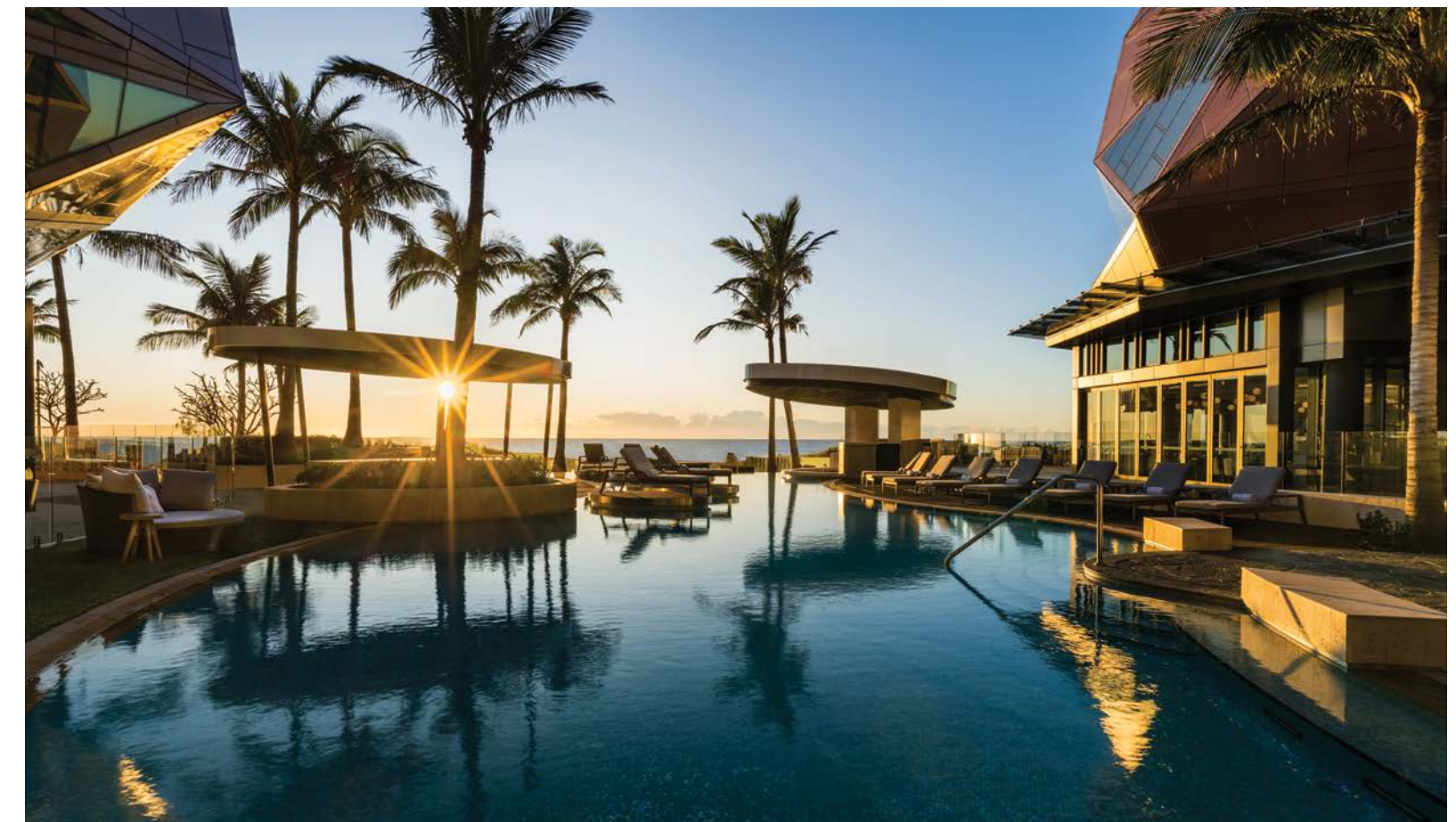
*Please refer to the disclaimer (b) on p.53 for details regarding these services.





A LIFE
EXCEPTIONAL
AWAITS

LAZE BY THE LAGOON POOL, SPA & SWIM-UP POOL BAR



Dive into every day and commence relaxation mode as you lounge poolside. Take advantage of the swim-up pool bar overlooking the Pacific Ocean and cool off with a cocktail, spritz or rosé as you enjoy light bites by The Langham Gold Coast's sun-drenched lagoon pool.

DECADENT AFTERNOON TEAS AT PALM COURT

Delight in the coveted Langham Afternoon Tea, indulging in delectable savouries and pastries crafted by our in-house pastry chefs.

Paying tribute to its heritage, Palm Court offers a bespoke, time-honoured experience with a menu driven by seasonality and featuring decadent, handmade desserts. Enjoy these delights while revelling in views of the lagoon pool from the grand, coastal-luxe setting of Palm Court.





SLIP DOWNSTAIRS TO THE LOBBY BAR

Roll off the sun-kissed beach for late afternoon cocktails or finish your day downstairs with a nightcap in the Lobby Bar. In stylish surrounds inspired by hues of the ocean and hinterland, mixologists create signature cocktails that will tantalise the most sophisticated palates.

Open for light bites, the Lobby Bar offers seasonally driven menus that focus on fresh local produce along with an extensive selection of bubbly, rare wines, and Australia's finest spirits.

THE LANGHAM, GOLD COAST

AN EVENING AT T'ANG COURT



Savour the flavours of the East whenever you desire at T'ang Court – a unique and tantalising Cantonese fine-dining affair nestled alongside Jewel's pristine beach. Honouring its Michelin Starred sister restaurants, this signature destination embraces the essence of the Southern Chinese region, ingeniously intertwined with the finest Australian ingredients.

In 2023, the esteemed T'ang Court was presented with both an Australian Good Food Guide Chef Hat and Australia's Wine List of the Year Award. With elevated culinary masterpieces paired with bespoke wines, it's a nod to a dynasty that shaped a nation.





THE LANGHAM, GOLD COAST

SATISFY YOUR CRAVINGS AT AKOYA

Wake to the most talked about and tantalising buffet breakfast on the Gold Coast. Overlooking glittering aquamarine waters and miles of beautiful coastline, Akoya presents some of Australia's finest meat, fish, and poultry, as well as handcrafted cocktails, for a refined-casual à la carte & buffet dining experience. A special highlight is Akoya's signature seafood buffet, a treat for the senses serving up the freshest ocean catches prepared with culinary mastery in opulent surrounds.



PRIVATE COCKTAIL HOUR AT CORAL MOON

Treat your guests to a special occasion in this beautiful open-air space – yours to hire for an afternoon, a day, or an evening. Overlooking the Pacific Ocean on level three, Coral Moon’s exquisite design and incredible views are the ideal backdrop for stylish cocktail hour events. It will leave your guests talking well after the gathering concludes.



LIGHT UP YOUR DAY AT 26 & SUNNY

Perched steps from the sand, the Gold Coast’s hottest café is the perfect pitstop on your way to and from the stunning beach. Kickstart your day with a barista-made coffee and a dose of good vibes or fuel up on breakfast after a plunge in the surf. The Langham’s 26 & Sunny is light-filled and light-hearted, offering all the essential treats to make your day a little sweeter.

WORLD-CLASS INDULGENCE AT CHUAN SPA



After an afternoon sail, an early morning surf or for a simple treat, spoil yourself with a luxurious, sensory experience at The Langham's world-class Chuan Spa. Indulgent wellness therapies are guided by principles of Traditional Chinese Medicine and the five elements of wood, fire, earth, metal and water in a place of pure serenity. Popular with luxury-loving celebrities, in 2023 the signature spa garnered three prestigious awards, including Oceania's Best Hotel Spa and Australia's Best Hotel Spa at the World Spa Awards, and Best Hotel Spa at the HM Awards. World-class wellness, only a lift-ride away.

*Please refer to the disclaimer (c) on p.53 for details regarding these services.





Disclaimers

- (a) These Additional Services are optional, subject to extra charges, and possibly supplied by third party providers. Subject to change and modification by the Concierge team or cancellation due to unavailability at any time.
- (b) These facilities are subject to the governance and management of The Langham Hotel and/or the Jewel North Body Corporate, Jewel South Body Corporate or the Jewel Principal Body Corporate. AW Jewel Pty Ltd makes no representation as to their availability or terms of use. There may be additional booking requirements, fees, or terms of service applicable to their use.
- (c) This brochure showcases the current offering of services, facilities and venues comprising the Jewel Private Residences collection at the time of publication. The services, facilities and venues may be managed and supplied by third party providers and may be subject to change, modification and cancellation at any time for any reason, including without notice. Some services and facilities will incur additional charges and are subject to terms of use that are, or will be, governed by a Body Corporate or The Langham Hotel. This brochure must be read in conjunction with the contract and disclosure memorandum provided by AW Jewel Pty Ltd's solicitor (Contract Documents). The Contract Documents include important additional information which may override this brochure. In the event of any inconsistency between this brochure and the Contract Documents, the Contract Documents will prevail.

J E W E L
PRIVATE RESIDENCES
GOLD COAST

THE LANGHAM
GOLD COAST

BROUGHT TO YOU BY

**TOTAL
PROPERTY
GROUP**

SALES GALLERY & DISPLAY APARTMENTS OPEN DAILY

Located Corner Wharf & Old Burleigh Roads, Surfers Paradise, Gold Coast 4217

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